



BAY AREA TOLL AUTHORITY (BATA)
OVERSIGHT COMMITTEE
May 14, 2014
MINUTES

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STEVE HEMINGER
Executive Director

ANDREW B. FREMIER
Deputy Executive Director

Attendance

BATA Oversight Vice Chair, Tom Bates convened the meeting at 9:36 a.m. In addition to Vice Chair Bates, the following Committee members were in attendance: David Campos, Joe Pirzynski, Jean Quan, Bijan Sartipi, Adrienne Tissier and Scott Wiener.

Other BATA Commissioners in attendance as ad hoc non-voting members included: Dorene Giacopini, Scott Haggerty, and Anne Halsted.

Also present were Ex-Officio voting members BATA Chair Amy Rein Worth and BATA Vice Chair Dave Cortese.

Consent Calendar

Upon the motion of Commissioner Tissier and the second of Commissioner Wiener, the Committee unanimously approved the following consent items:

- Minutes of the April 9, 2014 meeting
- BATA Financial Statements – March 2014
- Contract Amendment – FasTrak[®] Collection Services: Professional Account Management, LLC (\$200,000)
- Purchase Orders – Advanced Toll Collection and Accounting System Hardware/Software Maintenance/Network Services: Hewlett-Packard Company (\$250,000), SSP Data (\$250,000), and AT&T (\$550,000)

Contract Amendment – Credit Card Processing Services for the FasTrak[®] Electronic Toll Collection Program: Bank of America Merchant Services (\$1,000,000)

Mr. Brian Mayhew, BATA Chief Financial Officer, reported that credit card processing costs increased significantly in the last year as a result of a number of factors. Since the introduction of All Electronic Tolling (AET) at the Golden Gate Bridge in March 2013, the number of active FasTrak[®] accounts has increased 29% and the number of credit card transactions has increased by 14%.

Upon the motion of Commissioner Tissier and the second of Commissioner Pirzynski the Committee unanimously approved authorizing the Executive Director or his designee to amend the contract encumbrance for the contract with Bank of America Merchant Services for credit card processing services to add \$1,000,000 in FY 2013-14 and directed the Chief Financial Officer to set aside funds for such amendment; and further authorized an increase in the encumbrance in each of the remaining years of the initial contract term by \$1,000,000 for a total amount not to exceed \$11,000,000 annually through FY 2016-17, subject to the approval of future BATA.

Draft FY 2014-15 Toll Bridge Program Operating and Capital Budget

Brian Mayhew presented to the Committee for its information the Draft FY 2014-15 Toll Bridge Program Operating and Capital Budget. Mr. Mayhew mentioned that in the first nine months of FY 2013-14 traffic is up 2.2% and revenue is up 2.7%. For FY 2014-15, after taking into account last fiscal year's final payment of \$314 million to the Bay Area Infrastructure Financing Authority's (BAIFA) State Payment Acceleration Notes (SPANs) financing, overall the toll bridge operating budget shows a slight growth of 1.2%, including additional staff for implementation of the Express Lanes. Mr. Mayhew noted that there were no major changes to the overall Toll Bridge Capital Budgets.

Steve Heminger, BATA Executive Director, added that while the Toll Bridge Program Oversight Committee (TBPOC) recommended a capital outlay support allocation of \$38.4 million for the Toll Bridge Seismic Retrofit Program, he has dissented with respect to this amount and has recommended reducing staffing costs by approximately \$2 million in order to keep within budget. This recommendation will continue to be discussed amongst the TBPOC and the Department of Transportation over the next month.

FasTrak[®] Regional Customer Service Center Relocation

Beth Zelinski, BATA staff, presented to the Committee for its information an update on the status of the FasTrak[®] Regional Customer Service Center (CSC) relocation. Due to the expiration of the lease of the CSC on June 30, 2014, the FasTrak[®] CSC currently located in San Francisco will need to be relocated. This relocation will cause the current facility to be shut down for five days, from June 12th through June 16th. The closure is necessary in order to move the system, furnishings, equipment, and staff. This closure might impact some FasTrak[®] customers because certain services will be unavailable and every effort is being made to notify all FasTrak[®] customers. Ms. Zelinski also stated that this relocation is the first of three planned system outages. The next is scheduled for November 2014 to incorporate the new CSC system. The last will occur in late 2015, when the FasTrak[®] CSC moves to 375 Beale.

Commissioner Tissier asked if notifications were going out to FasTrak[®] Customers and if it was possible to announce the FasTrak[®] CSC closure on the freeway message boards. Ms. Zelinski replied that there were notifications going out in the FasTrak[®] statements and that additional notification options could be explored.

San Francisco-Oakland Bay Bridge East Span Maintenance Review Update

Andrew Fremier, BATA Deputy Executive Director, updated the Committee on Caltrans' maintenance review of the new eastern span of the San Francisco Oakland Bay Bridge (SFOBB). Mr. Fremier noted that the Self Anchored Suspension Span contract work is continuing and will complete towards the end of the year. Mr. Fremier reported that Caltrans sent a memorandum to the TBPOC on May 6, 2014, describing expected potential additional maintenance requirements of the new bridge.

Relative to future maintenance, Caltrans identified only one issue as potentially requiring significant additional maintenance costs beyond what would normally be anticipated for a structure of this type: the A354 Grade BD bolts and rods installed on the steel portion of the new span. The rods are being tested and a final report on the rods is anticipated this summer. Caltrans indicated that items like water intrusion into the steel deck will be resolved before contract acceptance and will not require additional costs to maintain.

The Caltrans memorandum noted maintenance challenges for planned items like painting cables over traffic and an exposed elevator. Mr. Fremier noted that additional maintenance review of the traveler system, lighting, and anchor rods systems may be required in the future.

Mr. Fremier noted that staff is planning a peer review, as suggested by Commissioner Campos, by other steel bridge owners through BATA's association with the International Bridge, Tunnel, and Turnpike Association (IBTTA). Commissioner Campos thanked staff for their thoroughness and for also seeking outside expert advice.

Commissioner Quan asked how the bridge will be inspected to ensure that leak repairs are made. Mr. Fremier replied that, as with all bridges, there will be constant inspection based on the bridge maintenance manual. Commissioner Quan then asked about the completion of the bike path to Yerba Buena Island. Mr. Fremier replied that if everything stays on schedule it should be completed by June 2015.

Commissioner Bates asked if painting the new span of the Bay Bridge white had been a mistake. Mr. Fremier replied that regardless of the color, all bridges have to be cleaned on a regular basis due to the elements and the soot that accumulates from the traffic.

1st Quarter 2014 Project Progress and Financial Update Report for the Toll Bridge Seismic Retrofit Program

Andrew Fremier, presented to the Committee the 1st Quarter 2014 Project Progress and Financial Update Report. Mr. Fremier stated that the TBPOC held its first public meeting at the public information office at Pier 7. Future meeting notices can be found at the mtc.ca.gov and BayBridgeInfo.org websites.

Other Business/Public Comment/Next Meeting/Adjournment

There being no further business or public comment, the meeting was adjourned at 10:15 a.m.

The next BATA Oversight Committee meeting is scheduled for Wednesday, June 11, 2014 at 101 8th Street, 1st Floor, Lawrence D. Dahms Auditorium, Oakland, CA.