



*Amy Rein Worth, Chair*  
Cities of Contra Costa County

*Dave Cortese, Vice Chair*  
Santa Clara County

*Alicia C. Aguirre*  
Cities of San Mateo County

*Tom Azumbrado*  
U.S. Department of Housing  
and Urban Development

*Tom Bates*  
Cities of Alameda County

*David Campos*  
City and County of San Francisco

*Bill Dodd*  
Napa County and Cities

*Dorene M. Giacopini*  
U.S. Department of Transportation

*Federal D. Glover*  
Contra Costa County

*Scott Haggerty*  
Alameda County

*Anne W. Halsted*  
San Francisco Bay Conservation  
and Development Commission

*Steve Kinsey*  
Marin County and Cities

*Sam Liccardo*  
San Jose Mayor's Appointee

*Mark Luce*  
Association of Bay Area Governments

*Jake Mackenzie*  
Sonoma County and Cities

*Joe Pirzynski*  
Cities of Santa Clara County

*Juan Quan*  
Oakland Mayor's Appointee

*Bijan Sarripi*  
State Business, Transportation  
and Housing Agency

*James P. Spering*  
Solano County and Cities

*Adrienne J. Tissier*  
San Mateo County

*Scott Wiener*  
San Francisco Mayor's Appointee

*Steve Heminger*  
Executive Director

*Ann Flemer*  
Deputy Executive Director, Policy

*Andrew B. Fremier*  
Deputy Executive Director, Operations

OPERATIONS COMMITTEE MINUTES  
FRIDAY, December 13, 2013

**ATTENDANCE**

Chair Mackenzie called the MTC Operations Committee meeting to order at 9:38 a.m. Other Committee members in attendance were Committee Vice Chair Kinsey, and Commissioners Azumbrado, Halsted, Luce and Spering. Commission Chair Rein Worth and Commission Vice-Chair Cortese were present in their ex-officio voting member capacity. Also in attendance were Ad Hoc committee members Tissier and Weiner.

**CONSENT CALENDAR:**

Upon motion of Commissioner Kinsey which was seconded by Commissioner Spering, the Committee unanimously approved the consent calendar:

- Minutes of November 8, 2013;
- Contract Amendment – On-Call Transportation Engineering and Planning Services: Cambridge Systematics, Inc, (\$402,000)
- FY 2013-14 SAFE Budget Amendment; SAFE Resolution No. 58

**Contract Change Order – Clipper® Bus Equipment: Cubic Transportation Systems, Inc. (\$300,000)**

Ms. Lynn Valdivia, MTC staff, requested approval of a \$300,000 change order to allow Clipper® Contractor Cubic Transportation Systems, Inc. (Cubic) to begin work required to provide more equipment for bus fleets. Staff is planning to return in March to request approval for the remainder of this work.

Committee Vice Chair Kinsey moved to approve this request which was seconded by Commissioner Halsted. The Committee unanimously approved the item.

**511 Contract Actions - Contract Amendment: 511 Traffic Contract: Leidos Inc. (formerly SAIC) (\$12 million); Contract Amendment: 511 Transit Contract: Leidos Inc. (\$7.1 million)**

Ms. Shauna Callow, MTC Staff, requested approval of two year extensions for both the 511 Traffic and Transit contracts with Leidos (formerly Science Applications International Corporation or SAIC). Staff recommended a two year extension of both Leidos contracts through June 2016 which would align the end dates for all 511 contracts. During the extension, staff would explore new contracting strategies, including the possible reduction in the number of contracts. Staff is also preparing for a 511 program budget decrease of nearly 30% in 2019 in accordance with *Plan Bay Area*.

Commissioner Halsted inquired about the outreach approach for the Enhanced Trip Planner's CO2 calculator. Commissioner Kinsey inquired about customer satisfaction metrics, the performance of the 511 voice recognition system, accuracy of 511's driving times, and reasons for 27% budget cut. In response to the budget question, Carol Kuester, MTC Director, stated that the expectation is as private sector apps continue to flourish and as technology changes, the 511 staff will continuously evaluate if the role provided by the public sector is still warranted.

Commissioner Kinsey moved to approve staff's request. Commissioner Halsted seconded. Approval passed unanimously.

### **Regional Transportation Management System (TMS) Update**

Ms. Radiah Victor, MTC staff and Mr. Dan McElhinney, Chief Deputy District Director of Caltrans reported on TMS field equipment repairs versus outages, efforts towards a new partnership to ensure sustainable and funding resources to operate and maintain the TMS, and the schedule for some near-term project priorities. Staff will continue to provide updates at the Operation Committee meetings.

Chair Mackenzie stated that as Operations Subcommittee members for TMS, both he and Commissioner Halsted are committed to actively monitoring TMS progress. He cited interest on the part of the entire Committee on this issue.

Commissioner Spring inquired about the reported 93% operational status of ramp meters. Mr. Heminger clarified the difference between operational ramp meters versus those ramp meters that been installed but have not yet been activated. MTC and Caltrans will return to provide a focused report on ramp metering, including if there are any delays to activating ramp meters. Chair MacKenzie and Commissioner Kinsey reported on good progress toward activating ramp metering in Sonoma and Marin Counties, respectively.

Commissioners Halsted and Kinsey commented on the importance of the TMS program. Commissioner Kinsey asked if the operations issue can be included in the review being conducted at the request of State Secretary of Transportation, Brian Kelley, as reported at the November 8th Legislative Committee meeting.

Mr. Heminger cited the need to invest in operations as an ongoing priority, MTC's interest in moving from a passive to an active investor and ongoing institutional challenges. He also reported that MTC is still awaiting final edits from Caltrans on the TMS Memorandum of Understanding (MOU), though the intent had been to execute it by December 13th. Chair MacKenzie expressed concern with the delay. Mr. McElhinney reported that Caltrans is committed to finalizing the MOU this month.

### **FasTrak® Customer Service Center Impacts from All-Electronic Tolling (AET)**

Ms. Beth Zelinski, BATA/MTC staff, a status on the FasTrak® Regional customer service center operation on Golden Gate Bridge AET that went into effect in March. A current contract with Xerox State and Local Solutions, Inc. (Xerox) is in effect and staff has awarded a new customer service contract to Xerox. Xerox had intended to

move into 375 Beale when its current lease expires on June 30, 2014; however the facility will not be ready. Therefore staff is working on finding an interim facility. Staff will continue to bring updates to this Committee, and/or to the BATA Oversight Committee, as appropriate.

**Public Comment/Other Business/Next Meeting/Adjournment:**

There being no further business, and no public comment, Chair Mackenzie adjourned the meeting at 10:32 a.m. The next meeting of the Operations Committee is scheduled for Friday, February 14, 2014 at 9:35 a.m. in the Lawrence D. Dahms Auditorium, Joseph P. Bort MetroCenter, Oakland, CA.