



BAY AREA TOLL AUTHORITY (BATA)  
OVERSIGHT COMMITTEE

December 12, 2012

MINUTES

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San Mateo County

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and Urban Development

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San Francisco Mayor's Appointee

VACANT  
Association of Bay Area Governments

VACANT  
Cities of San Mateo County

STEVE HEMINGER  
Executive Director

ANDREW B. FREMIER  
Deputy Executive Director

Attendance

Chair Bill Dodd convened the meeting at 9:39 a.m. In addition to Chair Dodd, the following Committee members were in attendance: David Campos, Dave Cortese, Federal Glover, and Scott Wiener.

Also present were Ex-Officio voting members BATA Chair Adrienne Tissier and BATA Vice Chair Amy Rein Worth.

Other Commissioners in attendance as ad hoc non-voting members: Dorene Giacopini, Scott Haggerty, Anne Halsted, Jake Mackenzie, and Jim Spering.

Consent Calendar

Upon the motion of Commissioner Glover and the second from Commissioner Wiener, the Committee unanimously approved the following four consent items:

- Minutes of the November 14, 2012 meeting
- BATA Financial Statements – October 2012
- Contract Amendment – On Call Construction Management Services- San Francisco-Oakland Bay Bridge Toll Plaza Renovation Project: AECOM Technical Services, Inc. (\$200,000)
- Contract Amendment – On Call Contract Construction Management Services – San Francisco – Oakland Bay Bridge East Span Rehabilitation Integration Project: Ghirardelli Associates, Inc. (\$560,000)

Contract – FasTrak<sup>®</sup> Regional Customer Service Center (CSC): Xerox State and Local Solutions, Inc. (\$117,520,000)

Beth Zelinski, BATA staff presented the Committee with notification of staff's intent to request that the Committee, at its January 2013 meeting, refer to the Authority for approval a contract award to Xerox State and Local Solutions, Inc. The contract would be to design, implement and operate the FasTrak<sup>®</sup> CSC for a five year period from July 2014 to June 2019 in an amount not to exceed \$117,520,000.

Contract Amendment – On Call – Project Design Services, FasTrak<sup>®</sup> Regional Implementation Assistance: Jacobs Engineering Group, Inc. (\$1,650,000)

Beth Zelinski, BATA staff requested the Committee authorize the Executive Director or his designee to negotiate and enter into a contract amendment with Jacobs Engineering Group, Inc. in an amount not to exceed \$1,650,000 to assist with the FasTrak<sup>®</sup> CSC implementation.

Commissioner Wiener asked about whether the FasTrak<sup>®</sup> CSC contractor is required to meet performance standards for customer service and asked for a comparison of FasTrak<sup>®</sup> and Clipper<sup>®</sup> performance. Mr. Fremier responded yes and that a report of performance metrics for each program would be provided at a future meeting.

Commissioner Dodd asked whether there would be another request to fund additional consultant services at the conclusion of this contract amendment. He also asked whether this work could be done by BATA staff rather than engaging a consultant. Mr. Fremier responded that this was for the limited period of the transition from the current CSC contract to the new CSC contract. Mr. Fremier also stated that an evaluation of the need for consultant services versus the feasibility of using in-house staff would be done during the planning for future enterprise projects.

Upon the motion of Commissioner Glover and the second of Commissioner Tissier, the Committee unanimously approved entering into a contract amendment with Jacobs Engineering Group in an amount not to exceed \$1,650,000.

November 2012 Project Progress and Financial Update Report for the Toll Bridge Seismic Retrofit Program

Peter Lee, BATA Staff, presented to the Committee, for their information, updates on the San Francisco-Oakland Bay Bridge Project and mentioned the following:

- Load transfer completed November 2012
- Ongoing activities
  - o Painting of main cable with zinc currently happening
  - o Installing of the bicycle path
  - o Installing of lights
  - o Finishing of civil work at hinge K (connection from Island viaduct to SAS)

Peter Lee also noted that the Toll Bridge Program Oversight Committee is planning for the opening of the new east span with the nonprofit Bay Bridge Alliance. The nonprofit is soliciting private sponsorships for the opening celebration and some of these sponsoring partnerships may be announced before the end of December. BATA staff is working to present details of the opening celebration to the BATA Oversight Committee in the near future.

Other Business/Public Comment/Next Meeting/Adjournment

There being no further business or public comment, the meeting was adjourned at 10:01 a.m.

The next BATA Oversight Committee meeting is scheduled for Wednesday, January 9, 2013 at 101 8<sup>th</sup> Street, 1<sup>st</sup> Floor, Lawrence D. Dahms Auditorium, Oakland, CA.