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OPERATIONS COMMITTEE
MINUTES
FRIDAY, FEBRUARY 17, 2012

ATTENDANCE

Chair Mackenzie convened the meeting at 11:05 a.m. Committee members present were: Commissioners Azumbrado, Giacopini, Green, Halsted, and Mullin. Other Commissioners present as ad hoc members of the Committee were Commissioners Bates, Campos, Dodd and Wiener.

CONSENT CALENDAR

Upon motion of Commissioner Green, and second of Commissioner Halsted, the Committee unanimously approved the following items on the consent calendar:

- Minutes of January 13, 2012;
- Contract Amendment – Clipper[®] Program In-Person Customer Service Center: Nematode Holdings, LLC (\$30,000);
- Contract - 511 Real-time Transit Program: SAIC, Inc. (\$350,000);
- Second Quarter SAFE Financials;
- Clipper[®] Operating Rules: MTC Resolution No. 3983.

Public Comment/Other Business/Next Meeting/Adjournment

Mr. Clarence Fischer expressed his concern regarding the Regional Transit Connection (RTC) discount fare category. He stated that he would like the Operating Rules to include a requirement that Clipper[®] “shall make like fare products available” to the existing fare products. Mr. Fischer gave examples of the different kinds of disabled passes. Ms. Melanie Crotty, Director of Traveler Coordination and Information, responded that the initial concept for Clipper was to make available only those fare policies that the transit agencies requested to have migrated over to Clipper. Phase III will adopt a more streamlined approach. Staff is working with the Phase III transit agencies about simplifying those fare products that are available on Clipper. Additionally, some RTC discounts are federally required; therefore, the operators have to follow guidelines of where the discounts apply.

Chair Mackenzie requested staff to provide Mr. Fischer with a formal response to his questions.

There being no further business, Chair Mackenzie adjourned the meeting at 11:12 a.m.

