



METROPOLITAN  
TRANSPORTATION  
COMMISSION

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## *Memorandum*

TO: Operations Committee

DATE: February 10, 2012

FR: Executive Director

W. I. 1224

RE: Contract Change Order - 511 Real-time Transit Program: SAIC, Inc. (\$350,000)

Staff requests that this Committee approve a change order in the maximum amount of \$350,000 to the 511 Traffic/Real-time Transit Contract with Science Applications International Corporation, Inc. ("SAIC") to add new transit agencies and make associated updates to the 511 Real-time Transit Program.

### Background

In July 2005, the Commission adopted Resolution No. 3708, the Regional Measure 2 (RM2) Real-time Transit Information Grant program. Through this program, MTC staff conducted a competitive Call for Projects. Based on the Call for Projects, the Commission programmed \$20 million to eight transit agencies for real-time information projects and 511 integration. Some recipients later returned unused funds so that a total of \$1,765,000 is now available for additional real-time transit program investments.

The 511 system currently includes real-time data for four agencies (SFMTA, BART, AC Transit, and WestCAT). The remaining agencies from the original RM2 grants - SamTrans, VTA, Caltrain, and Golden Gate Bus & Ferry - are scheduled to be added to 511 in the next 12 months. Even with just a subset of regional transit agencies in the system, 511 Departure Times is the most requested 511 feature on the phone, accounting for over 40% of all 511 monthly phone requests or over 265,000. Also, on a monthly basis, there are approximately 25,000 text requests and 40,000 web requests for Departure Times.

A number of other Bay Area transit operators have developed real-time transit information systems and have expressed interest in joining the 511 program. The proposed change order will allow MTC to add up to eleven new agencies into 511, including associated back-end updates for data integration. Concurrently, staff is issuing a new Call for Projects to fund the transit agencies' costs to integrate with 511. All transit agencies with real-time data systems will be invited to respond. MTC expects no more than eleven agencies to apply. After the Call for Projects concludes, the RM2 real-time transit program will be complete. If additional transit agencies later develop real-time prediction information to provide to 511, alternative funding sources would need to be identified to cover the costs of integration.

Recommendation

Staff recommends that the Committee authorize the Executive Director or his designee to negotiate and enter into a change order to the SAIC 511 Traffic/Real-time Transit Contract in an amount not to exceed \$350,000 to integrate new transit agencies into the 511 Real-time Transit Program and to make associated updates to the back-end system.

  
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Steve Heminger

SF/JM

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REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Consultant Contract Change Order

Work Item No.: 1224

Consultant: Science Applications International Corporation (SAIC), Inc  
Oakland, CA

Work Project Title: 511 Traffic/Real-time Transit Contract

Purpose of Project: Deliver 511 traveler information services.

Brief Scope of Work: Add new transit agencies' real-time transit information to the 511 system and upgrade the data transfer protocols and associated systems based on new requirements.

Project Cost Not to Exceed: \$350,000 – this change order  
Total contract prior to today's action = \$32,210,559  
Maximum approved contract including today's action = \$32,561,559

Funding Source: Regional Measure 2

Fiscal Impact: Funds currently available in FY 2011-12 budget

Motion by Committee: negotiate and enter into a change order to the SAIC 511 Traffic/Real-time Transit Contract to integrate new transit agencies into the 511 Real-time Transit Program and to make associated updates to the back-end systems, as described above and in the Executive Director's memorandum dated February 10, 2012, and the Chief Financial Officer is directed to re-direct RM2 funds for such change order.

Operations Committee: \_\_\_\_\_  
Jake Mackenzie, Chair

Approved: Date: February 17, 2012

