



**METROPOLITAN
TRANSPORTATION
COMMISSION**

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TO: Administration Committee

DATE: September 7, 2011

FR: Executive Director

W.I.: 1254

RE: Contract Amendment - Professional Consulting Services: PriceWaterhouseCoopers, LLP

Staff recommends that the Committee approve a contract amendment in the amount of \$205,000 with PriceWaterhouseCoopers, LLP (PWC), with offices in San Francisco, for consulting services associated with the review of FasTrak[®] Regional Customer Service Center (RCSC) Business and Information Technology (IT) controls.

Background

ACS State & Local Solutions, Inc runs the FasTrak[®] RCSC which processes BATA's electronic toll transactions. Periodic review of the FasTrak[®] RCSC is necessary to ensure that adequate controls are still in place. The last review was performed in 2007 by PWC.

Scope of work

Under the proposed contract amendment, PWC will provide an assessment of the current-state controls in place at RCSC. The services include:

1. Business Process Controls

PWC will examine controls over the Customer Account Administration, Cash/ Check/ Credit Card Collections, Vehicle Identification, Classification and Transactions, Revenue Settlement/ Reporting, Exception Processing, Mail Processing and General Control processes.

2. IT General Controls

PWC will examine controls over Access Controls/ Logical Security, Backup/ Interface Monitoring, Change Management processes.

PriceWaterhouseCooper, LLP is currently under contract to audit MTC, SAFE, and BATA's financial statements, perform periodic reviews of Caltrans' expenditures, and perform advisory services for the final design, testing, and project control assessment of the ATCAS II system implementation of the new toll collection system.

Recommendation

We recommend that this Committee authorize the Executive Director or his designated representative to negotiate and enter into a contract amendment with PriceWaterhouseCoopers in an amount of \$205,000 to provide Professional Consulting Services.

Steve Heminger

SH:BM

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REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Consultant Contract Amendment

Work Item No.: 1254

Consultant: PriceWaterhouseCoopers, LLP
San Francisco, CA

Work Project Title: Professional Consulting Services

Purpose of Project: Periodic review of RCSC Business and IT Controls

Brief Scope of Work: To provide assessment on current-state controls in place for FasTrak[®] RCSC.

Project Cost Not to Exceed: \$205,000 (Total contract value before this amendment \$8,179,410)

Funding Source: BATA

Fiscal Impact: Included in FY 2011-12 BATA Operating budget

Motion by Committee: That the Executive Director or his designated representative is authorized to negotiate and enter into a contract amendment with PriceWaterhouseCoopers LLP for the services described above. The Chief Financial Officer is authorized to set aside funds in the amount of \$205,000 for such amendment.

Administration Committee:

Dave Cortese, Chair

Approved: Date: September 14, 2011