



METROPOLITAN
TRANSPORTATION
COMMISSION

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Memorandum

TO: Partnership Transit Coordination Committee (PTCC)

DATE: August 22, 2011

FR: Director, Traveler Coordination and Information

RE: MTC Resolution No. 3866 (Transit Coordination Implementation Plan) Update

MTC is convening a PTCC meeting on Monday, August 29, 2011 at 2:00 pm in the MetroCenter Auditorium to consult with transit agencies on proposed changes to Res. 3866, the region's Transit Coordination Implementation Plan. All comments other than those made at the PTCC meeting must be in writing or via email and received by Pierce Gould of my staff no later than Friday, September 9, 2011. Contact Pierce with questions at 510.817.5863 or pgould@mtc.ca.gov.

Background

In February 2010, the Commission approved Res. 3866 which documents coordination requirements for transit agencies to improve the customer experience when transferring between transit agencies and in support of regional transit projects such as Clipper[®], 511 and the Hub Signage Program. Res. 3866 implements the Commission's statutory authority over various federal, state and local funds sources to encourage transit agencies to support transit coordination. The current version of Res. 3866 and related coordination requirements is available at <http://www.mtc.ca.gov/planning/tcip/>.

One significant coordination requirement for transit agencies concerns the transition of paper fare media to Clipper[®]-only availability. A few fare products had been transitioned prior to Res. 3866, but the pace and size of fare product transitions accelerated following the Resolution's adoption, as MTC intended.

The proposed revisions to Res. 3866 related to Clipper[®] fall into 4 categories:

- Establish new transition dates for some fare products which have not, for various reasons, yet transitioned to Clipper[®]-only. The primary examples are BART's HVD, red, and green magnetic stripe tickets;
- Establish the specific fare products of SamTrans and VTA that are to be transitioned to Clipper, and the dates by which that will occur;
- Waive the transition requirement for a number of fare products currently listed in Res. 3866, as explained below;
- Edit or delete text to reflect events which have occurred since Res. 3866 adoption--for example, completed fare product transitions.

The original Res. 3866 attempted to list every pre-paid fare product each Clipper[®] operator offers, whether it is available through Clipper[®] or not. The experience of the last year and a half has taught MTC that it may not make sense to continue with this approach.

- For some fare products, a Clipper[®] version of the fare product has not yet been created (e.g., the Lifeline Pass was established by SFMTA after its Clipper[®] business rules were developed), and there is no budget available to support development of a Clipper[®] version;
- For other products, an efficient method to distribute Clipper[®] cards loaded with the particular fare product has proven a challenge to develop—e.g., AC Transit’s 1-ride ticket for social service agencies; or
- The fare product is currently placed on an employee’s ID badge or other non-transit media and it has not been determined how to replicate that using Clipper[®] — e.g., Caltrain’s Go Pass.

While Res. 3866 waives the requirement to transition for many fare products, the waivers are implicitly only temporary—“requirement waived *at this time*” (emphasis added). MTC proposes revising Res. 3866 to effectively eliminate, for a number of agency fare products, a mandatory requirement to transition. Instead, MTC will work with transit agencies, outside of Res. 3866, to identify how and if those fare products, or the users of those fare products, can be converted to Clipper[®] in beneficial ways.

A version of Res. 3866, showing all proposed revisions, is attached. MTC is seeking transit agency feedback on the proposed revisions. The timeline to update Res. 3866, including consulting transit agencies, spans four months and is shown in the table below.

Milestone	Schedule
Consult with agencies on Clipper [®] fare media transition date revisions	July 2011
Update at Clipper [®] Operator meeting	July 28
Transit Finance Working Group (TFWG)	August 3
Release proposed revisions to Res. 3866 for comment (approximate)	August 22
Partnership Transit Coordination Committee (PTCC)	August 29
Deadline for comments	September 9
Operations Committee approval and forward to full Commission	October 14
Commission approval	October 26

In July, MTC began one-on-one discussions with transit agencies about revised dates. MTC has also notified transit agencies of its intent to update Res. 3866 at the July 28 Clipper[®] Operating meeting and the August 3 Transit Finance Working Group meeting. MTC will compile a list of all comments submitted by September 9, revise Res. 3866 text as appropriate and provide a coordinated response to transit agencies. MTC’s goal is for Commission approval in October.



 Melanie Crotty

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