



**METROPOLITAN  
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*Scott Haggerty, Chair*  
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*Adrienne J. Tissier, Vice Chair*  
San Mateo County

*Tom Azumbrado*  
U.S. Department of Housing  
and Urban Development

*Tom Bates*  
Cities of Alameda County

*Dean J. Chu*  
Cities of Santa Clara County

*Dave Cortese*  
Association of Bay Area Governments

*Chris Daly*  
City and County of San Francisco

*Bill Dodd*  
Napa County and Cities

*Dorene M. Giacopini*  
U.S. Department of Transportation

*Federal D. Glover*  
Contra Costa County

*Anne W. Halsted*  
San Francisco Bay Conservation  
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*Steve Kinsey*  
Marin County and Cities

*Sue Lempert*  
Cities of San Mateo County

*Jake Mackenzie*  
Sonoma County and Cities

*Jon Rubin*  
San Francisco Mayor's Appointee

*Bijan Sartipi*  
State Business, Transportation  
and Housing Agency

*James P. Spering*  
Solano County and Cities

*Amy Worth*  
Cities of Contra Costa County

*Ken Yeager*  
Santa Clara County

*Steve Heminger*  
Executive Director

*Ann Flemer*  
Deputy Executive Director, Operations

*Andrew B. Fremier*  
Deputy Executive Director,  
Bay Area Toll Authority

*Therese W. McMillan*  
Deputy Executive Director, Policy

Agenda Item No. 2a

**OPERATIONS COMMITTEE  
FEBRUARY 13, 2009**

**MINUTES**

**ATTENDANCE.**

Chairperson Lempert convened the meeting at 9:55 a.m. In addition to Chairperson Lempert the following Committee members were in attendance: Vice-Chair Chu, Commissioners Azumbrado, Dodd, Giacopini, Haggerty, Halsted, Rubin, Spering, Worth and Yeager. Also in attendance were Commissioners Bates, Kinsey, Mackenzie and Tissier.

**CONSENT CALENDAR**

Committee members unanimously approved the following items on the consent calendar:

- Minutes of January 9, 2009 Committee Meeting ;
- Contract Amendment – Emergency Response GIS: Farallon Geographics, Inc. (\$24,000);
- FY 2008-09 Funding Agreement – Provide Freeway Service Patrol Field Services: California Highway Patrol (\$25,000);
- Caltrans Cooperative Agreement Amendment – Freeway Performance Initiative Advanced Traffic Management System (FPI/ATMS) (\$1,201,030);
- Trans-Link<sup>®</sup> Change Order 117: AC Transit Temporary Transbay Terminal: Motorola/ERG (\$180,000);
- Second Quarter SAFE Financial Statements December 2008.

**Contract – Freeway Service Patrol: Various Tow Companies**

Mr. Raymond Odunlami, MTC staff person, introduced Mr. Kane Wong of Caltrans, Sgt. Steve Burrell of CHP, and Mr. Dwayne Potts of CHP, who were members of the evaluation panel for the Freeway Service Patrol (FSP) procurement covering fiscal years 2009-10 through 2012-13.

Staff recommended awards of fourteen tow contracts covering sixteen beats. Of them, four beats were recommended for award to contractors that did not submit the lowest price proposal. An attachment to the staff memorandum discussed the basis for these recommendations. Mr. Odunlami reported that MTC has received a protest of one of the recommended awards and would be considered under the RFP's selection dispute procedure.

Commissioner Giacomini asked if staff has looked into the needs of individuals who have modified vans, who may not be able to get out of their cars easily and get into the passenger side of a tow truck. Mr. Odunlami noted that CHP gives all of the drivers a comprehensive training which addresses passenger assistance. If a driver needs assistance in the field, he can radio for help from another driver. Sgt. Burrell responded that there is a provision in the Vehicle Code that allows the tow driver to remove the vehicle from the freeway, and take the vehicle to a safe location without removing the driver from their car. Once they are off of the freeway, arrangements can be made for further assistance.

Commissioner Haggerty noted that he would like to see this program as a way to reach out to smaller business, and asked to be notified prior to the next procurement.

Commissioner Worth thanked staff, Caltrans and CHP for working together to make the FSP such a great program.

Commissioner Worth moved to negotiate and enter into contracts with the recommended tow contractors in an amount not to exceed \$16,853,430, and \$131,000 for five alternate contractors, to provide tow service on Bay Area freeways. Commissioner Halsted seconded the motion. The motion carried unanimously.

#### 511 Urban Partnership Projects

Ms. Carol Kuester, MTC staff person, reported that MTC will receive \$6 million from the USDOT under the Urban Partnership Program for five projects. Three of the projects are enhancements to the 511 Program: 1) adding real-time parking information to the phone, web, MY 511, and the traffic data feed, 2) enhancing the regional real-time transit program to provide real-time transit information on the web and integrating real-time transit information into the existing 511 Transit Trip Planner, and 3) building a multi-modal trip planner (based on the existing transit trip planner), which will allow users to compare transit and driving trips within one tool, and access real-time parking information.

Commissioner Giacomini asked whether, given the current economic climate, staff takes action to confirm the financial viability of contractors delivering operational programs. Ms. Kuester responded that staff has had good experience for many years with contractors currently delivering the 511 program. She noted that a procurement is currently underway for the 511 traffic contract. Staff will return to this Committee in April to recommend a contractor for 511 Traffic work.

Commissioner Azumbrado asked if staff looks at financial ratings of the companies that are submitting proposals. Ms. Ann Flemer, Deputy Executive Director, Operations, noted that confirming the financial stability of recommended contractors is an important part of the internal contract review and approval process, which includes review by MTC's Chief Financial Officer. She also noted that contracts include language to secure all of the assets that would be necessary to quickly transition work to a substitute contractor in the event of contractor default.

Commissioner Bates congratulated staff on the 511 Program, and expressed his enthusiasm for adding parking information to 511. Ms. Kuester noted that the current enhancements do not yet include the ability for users to make parking reservations, but will provide information on parking availability in real-time.

Commissioner Bates asked when the 511 project would have the capability to notify commuters of traffic incidents via cell phones. Ms. Kuester responded that this feature is currently available to MY 511 users who set up the "severity alerts" feature. Commissioner Haggerty noted that using MY 511 has improved his quality of life.

Commissioner Spering moved to negotiate and enter into contract amendments with: (1) Telvent Farradyne in the amount not to exceed \$1,075,000 and (2) bd Systems, Inc. in the amount not to exceed \$2,590,000, to deliver enhancements funded by the Urban Partnership Program. Commissioner Rubin seconded the motion. The motion carried unanimously.

Public Comment/Other Business/Next Meeting/Adjournment

There being no other business, the meeting adjourned at 10:21 a.m. The Committee's next meeting is scheduled for Friday, March 13, at 9:45 a.m., Joseph P. Bort MetroCenter, 101 Eighth Street, Oakland, California.